NOVEMBER/DECEMBER 2025

23PECM43A — ORGANISATIONAL BEHAVIOUR

Time : Three hours Maximum : 75 marks

SECTION A — (10 × 2 = 20 marks)

Answer ALL questions.

1. What is organisational behaviour?
2. Give the meaning of informal organisation.
3. Write the concept of custodial model.
4. What is organisation structure?
5. State the meaning of organisational climate.
6. List out two corporate communication tools.
7. What is empathy?
8. Give the meaning of unplanned change.
9. What is organisational development?
10. Write a note on strategies.

SECTION B — (5 × 5 = 25 marks)

Answer ALL questions.

11. (a) Write the concept of persuation.

Or

(b) State the impact of attitudes in organisation.

12. (a) Describe the significance of job satisfaction.

Or

(b) Narrate the concept of porters model.

13. (a) Give the significance of formal organisation.

Or

(b) Describe the role of organisational structure.

14. (a) Explain the methods of analysis of transactions.

Or

(b) Brief the various types of conflicts.

15. (a) Write the objectives of organisational development.

Or

(b) Give the significance of change management.

SECTION C — (3 × 10 = 30 marks)

Answer any THREE questions.

16. Explain the importance of organisational behaviour.

17. Describe the process theories in detail.

18. Write about the various forms of organisational communication.

19. Elaborate the benefits of transactional analysis.

20. Write a detailed note on resistance to change.

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